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Issue #46

September, 2015

**INSIDE THIS ISSUE
YOU WILL READ**

DEA HAS ACQUIRED ISO 9001:2008 CERTIFICATE OF COMPLIANCE

DEA HAS ACQUIRED ISO 9001:2008 CERTIFICATE OF COMPLIANCE	1
WORKSHOP ON E-GOVERNMENT, OPEN GOVERNANCE AND PUBLIC ADMINISTRATION ISSUES	2
TRAININGS IN INFORMATION MANAGEMENT SYSTEMS	2
MEMBERS OF LAOS DELEGATION VISITED DATA EXCHANGE AGENCY	3
E-GOVERNANCE DEVELOPMENT IN REGIONS	3
SPECIAL WEB-SITE FOR VISUALLY IMPAIRED PERSONS FROM REVENUE SERVICE	4
GITI2015	4



Data Exchange Agency of the Ministry of Justice of Georgia was granted the Quality Management (ISO 9001: 2008) International Certificate of Conformity. As a result of the audit the International association of Certification "IQnet" – found out, that the practice, established by Data exchange Agency, which refers to the development of modern information and communication systems; the formation of the integrated systems, based on the principles of e-governance; development of e-services and setting up the electronic platforms of the document flow, is in full compliance with the international quality management standard.

This decision increases the DEA's international rating and, therefore, the level of trust towards the services created by the same agency; which guarantees ,that the citizen or business entity receives the service, according to the internationally recognized standards.

"The certificate of "IQnet" is very important to us. This organization conducted the detailed audit at Data Exchange Agency , about how we treat the quality of management, what criteria we use for creating the new electronic services and in the process of their delivery to the customers and granted us the ISO 9001: 2008 certificate of conformity, which means the recognition of our organization as the entity operating in compliance with the international standards", - **Irakli Gvenetadze**, Chairman of Data Exchange Agency of the Ministry of Justice of Georgia.

AT THE WORKSHOP, ORGANIZED BY DEA, E-GOVERNMENT, OPEN GOVERNANCE AND PUBLIC ADMINISTRATION ISSUES WAS DISCUSSED



The two-day workshop, organized by Data Exchange Agency of Ministry of Justice of Georgia was opened at "Rooms Tbilisi", which referred to the e-Government, Open Governance and Public Administration issues.

The above-mentioned aspects have great importance as for the state, as for its citizens as well. The establishment of the modern approaches and sharing the principles of open governance in the public administration, make the country closer to the Euro-Atlantic space, and the e-government platform, which gives the opportunity to use the public services in the electronic form, simplifies the process of communication between citizens and public agencies.

The aim of the workshop was to summarize the results of a fact-finding mission work held this summer, within the frame of which the Estonian and Finnish experts at the

meetings held at various state agencies, including the Government's Administration, the Ministry of Justice, Data Exchange Agency, the Public Service Development Agency and the National Agency of Public Registry, were introduced to the situation in Georgia in direction of the public Administrative Reform, e-Governance and Open Government issues.

At the workshop, which involved the representatives of various state agencies and foreign experts, the "Eastern Partnership" countries capacity-building issues were discussed with the support of Estonia and Finland, in the direction of Participatory Democracy, Open Governance and effective e-services.

"A great importance is given to e-Governance within the "Open Government Partnership ". That's why this kind of workshops are so important, in order to give us the opportunity to evaluate the development of the pace and direction with our foreign partners and, therefore, to make right conclusions for planning the future activities ", - mentioned **Irakli Gvenetadze**, Chairman of Data Exchange Agency of the Ministry of Justice of Georgia.

The project of "PADOS", which was created by the Finnish Institute of Public Administration and aiming at improving the principles of openness and the government transparency at the "Eastern Partnership" countries (Georgia, Azerbaijan, Armenia, Belarus, Ukraine and Moldova) was the co-organizer of the workshop together with DEA.

DEA HELD ANOTHER SESSION OF TRAININGS IN INFORMATION SECURITY MANAGEMENT SYSTEMS



At the Training Center of Justice, Data Exchange Agency of the Ministry of Justice of Georgia held another training sessions in information security management systems for the representatives of subjects of critical infrastructure. The number of participants totaled 18 individuals from various organizations.

The subject of critical infrastructure represents strategically important organization, proper operation of which is crucial for country's sustainability. These organizations are obliged by the law of Georgia on information security to have information security management systems and to employ employee relevant well-trained personnel. The subjects of

critical infrastructure and their uninterrupted operation are responsible for granting citizen's a high-class services and assuring that their interests are greatly protected from the side of State. Such organizations include Border Police of Georgia, National Center for Examination, Georgian Railway, The National Bank of Georgia and others. The list of these organizations are defined by the law of Georgia on Information Security.

The training, along with practical exercises, featured an advanced tools of reaching a maximum level of information security, as well as stages of planning, implementing and auditing of information security management system and the introductory to the relevant laws and their normative acts.

5-day training sessions completed with testing on the results of which DEA will issue appropriate certificates.

MEMBERS OF DELEGATION FROM LAOS VISITED DATA EXCHANGE

A delegation from Laos held a working meeting at Data Exchange Agency of the Ministry of Justice of Georgia, during which representatives of the agency made presentations and shared information about ongoing projects in e-Governance development, data exchange infrastructure formation, e-services and open government, as well as experience, which the agency accumulated over the past few years.

Members of the Laos delegation also held meetings at various public organizations, which are participating in the development of e-governance in Georgia and took a tour at Tbilisi Public Service Hall.

“We are happy that representatives of different countries are becoming interested in sharing our Agency’s experience. Today our guests from Laos took a close look at our Agency’s responsibilities and filed of operation, which is tied with e-Governance and e-services development in our country.” – **Irakli Gvenetadze**, DEA Chairman. Colleagues from Laos also received the first-hand information about the tendencies of cyber and information security development in Georgia and specifics of delivering e-services through the one-stop-shopping platform – Citizen’s Portal MY.GOV.GE.

THE PROJECT "INTRODUCTION OF E-GOVERNANCE IN LOCAL SELF-GOVERNMENTS" WILL BE IMPLEMENTED IN 4 NEW REGIONS



The State Services Development Agency, the National Agency of Public Registry, Lepl Data Exchange Agency, the Financial Analytical Service of Ministry of Finance of Georgia and the four municipalities selected for the project, signed a memorandum of cooperation within the project ‘Introduction of E-governance in local self-government’.

Besides the four municipality representatives, the memorandum was also signed by: The chairman of State Services Development Agency **Shio Khet-suriani**, the Chairman of Public Registry **Papuna Ugrehelidze**, the Chairman of Data Exchange Agency of Ministry of Justice of Georgia

Irakli Gvenetadze and the director of Financial Analytical Service of the Ministry of Finance **Giorgi Kurtanidze**.

According to the memorandum, this time the project will be implemented in four municipalities: Mtskheta, Gori, Zugdidi and Chkhorotsku. The computer infrastructure will be updated, the staff will be trained in basic skills of IT, the electronic system of the document flow and in the management system of the municipalities.

The legal framework will be updated also, which is associated with the transition to the municipal e-government. The final stage will be the update of the electronic system of document flow and the management systems of municipalities. These mentioned systems will allow to improve the control on the rendered services, the terms of receiving services will be reduced and the operational and human faults will be minimized, the decision-making process will become transparent.

Within the project, "Introduction of e-governance in local self-government", the preparatory works for the electronic systems to run in real mode are ongoing successfully at the five pilot municipalities: Akhmeta, Kvareli, Khashuri, Kareli and Khobi.

THE SPECIAL WEBSITE OF REVENUE SERVICE WAS LAUNCHED FOR THE VISUALLY IMPAIRED PERSONS

Revenue Service of the Ministry of Finance of Georgia represented the new website, which is specially designed for the visually impaired users. The website – voice.rs.ge- was created by one of the disabled persons, working at Revenue Service and nowadays it has no analogue in Georgia.

Any Georgian text, chosen and displayed on the screen is generated into an audio format and it is possible listening it with headphones or with the other audio device. Voice.rs.ge gives the opportunity to the visually impaired individuals to communicate with Revenue service independently, online, to use its services, to get the information about the important news, etc.



GITI 2015



**Georgian IT Innovation Event
GITI 2015**



Partnerships for Competitiveness, Innovation and Cyber Security

8th Regional

**Georgian Cyber Security and IT Innovation Conference/
Georgian IT Innovation Awards 2015**

Organizers:
ICT Business Council of Georgia
LEPL Data Exchange Agency of Ministry of Justice of Georgia

November 19-20, 2015
Hôtels & Préférence Hualing Tbilisi
Tbilisi, Georgia

The conference is the region's one of the most influential events in the field ICT and IT innovations. Through the years, the conference has been a vital opportunity for high-profile experts from a diverse background in ICTs and cyber security to establish professional relationships and served as a platform for the formation of international cooperation (Continued on P. 5)

(Continued from P. 4)

Participation in the conference is **free of charge** .

If you want to participate and/or be the speaker at the GITI conference, please send us the filled in **GITI Application A**.

Online form of Application A can be found at:

<http://www.jotformpro.com/form/52772509656970>

If you want to nominate one or more of your projects for the awards, please send us the filled in **GITI Application B**.

Online form of Application B can be found at:

<http://www.jotformpro.com/form/52772122743958>

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