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THE DELEGATION OF THE MINISTRY OF JUSTICE OF GEORGIA PARTICIPATED IN THE INTERNATIONAL SEMINAR HELD IN ZURICH



Lead by the deputy of the Minister of Justice, **Alexandre Burchuladze**, the delegation of the Ministry of Justice of Georgia went to Zurich. The members of the delegation participated in the works of international seminar, which was addressed at monitoring network problems and reacting to them in a fast and effective way.

The participants of the seminar – network support teams from different countries, shared each-others' experiences, got known to the latest achievements in IT technologies, and discussed methods for eliminating computer incidents.

"Computer Emergency Response Team SWITCH CERT was chosen for the seminar, because it is one of the most professional groups in Europe, especially experienced in network monitoring service, which was very interesting to the participants", - said in the Ministry.

The purpose of the study visit was to expand and improve network monitoring service of the Computer Emergency Response Team of Georgia (CERT.GOV.GE), in order to detect probable dangers and eliminate them timely.



E-CHANCELLERY PROGRAM IN MUNICIPALITIES



On the 21st of February the Agency for the Development of State Services, National Agency of Public Registry, Data Exchange Agency and 7 municipalities formed a memorandum of co-operation.

According to the memorandum, municipalities of Akhmeta, Kvareli, Khashuri, Kareli, Gardabani, Tetrtskaro, and Khobi will be engaged in the e-chancellery program of the Ministry of Justice of Georgia.

After the e-chancellery program is enacted, all types of correspondences, including statements by the citizens, will be sent electronically to the municipalities, which makes it easier to send documents to the addressees, process those documents, and

control and react to them.

Any citizen will be able to send a letter, request, or complaint to and receive responses electronically from the municipalities included in the e-chancellery program without having to leave house or office.

After the response to the correspondence is ready the citizen is informed about it via e-mail and SMS. Citizen's Portal MY.GOV.GE makes it possible to view the responses from the public organizations in the "Completed Task" section. Citizens can also view letters sent to and received from different public organizations in different periods of time.

With the help of e-chancellery the relationship between citizens, municipalities, and other state organizations involved in the program became easier. Exchanging documents electronically saves time and expenses.

SEMINAR ON E-ARCHIVE PLATFORM



On February 26-27, a seminar on eArchive Knowledge Acquiring was held at Sheraton Metechi Palace Hotel. The event was initiated by Data Exchange Agency of the Ministry of Justice of Georgia and supported by EU Twinning Project for strengthening e-Governance in Georgia. The seminar was led by renowned Austrian experts, who possess an extensive experience in digital preservation. The seminar was especially performed for organizations within Ministry of Justice of Georgia.

Nowadays electronic documents are more and more frequently replacing paper one for disseminating information and completing transactions. Therefore, taking into account the importance of preserving and storing e-documents, there is a need to launch e-archiving project

which in itself should consider technical, regulatory and organizational aspects for an electronic preservation solution. The seminar was aimed to stimulate discussions on Introduction to digital preservation, Introduction to the OAIS model (Open archive information system) as well as compliance with international standards. The overall aim of the seminar was to initiate, plan, implement and maintain a digital Archive project in Georgia.

WITHIN THE CAMPAIGN FOR RAISING AWARENESS IN INFORMATION SECURITY ISSUES DEA HELD A MEETING WITH THE STUDENTS OF PUBLIC SCHOOL #42 OF PHYSICS AND MATHEMATICS



Within the scope of the campaign for raising awareness in information security issues the employees of Data Exchange Agency of the Ministry of Justice of Georgia held a meeting with students of public school #42 of physics and mathematics named after I. Vekua.

The representatives of the agency visited the school for the third time. The first two meetings were held in the previous year and the students were given information about the activities of the agency, stages of the development of modern technologies and the e-governance.

The Third meeting was entirely dedicated to the information security issues.

"We have had a collaboration experience with the school #42. Providing that the school has a technical profile, there is a huge interest among the students concerning information technology. With their personal initiative students from this school participate in the activities related to internet safety and study the stages of the development of modern technologies. We spoke about information security in today's meeting, introduced the main aspects of online safety, which we face in our everyday lives while working with the computer or using mobile devices. We also distributed thematic illustrative materials." – commented **Irakli Gvenetadze**, chairman of Data Exchange Agency of the Ministry of Justice of Georgia.

DEA representatives also gave descriptions of CERT.GOV.GE's functions and responsibilities.

DEA TEAM BUILDING MEETING IN KAZBEGI



For improving the quality of teamwork of Data Exchange Agency employees, an offsite meeting was held in Kazbegi within the scope of the TWINNIG project. During three days event each division of the agency presented a detailed report about the implemented and planned activities, as well as ongoing stages of different projects of the agency.

"Such meetings help to improve the quality of teamwork and supports maximum involvement of each employee in the team. In spite the fact that we come to work together every day, it was very interesting to share information about our implemented and

planned activities in an informal environment. At the same time, our colleagues became aware of the projects on which Data Exchange Agency is currently working on." – **Irakli Gvenetadze**, Chairman of Data Exchange Agency of The Ministry of Justice of Georgia.

AUTOMATED TICKET SALES SYSTEM CREATED BY GEORGIAN RAILWAY SUCCESSFULLY IMPLEMENTED IN ARMENIA



The automated ticket sales system, created by information technology (IT) department of Georgian Railway LLC, successfully functioning since 2005, is introduced on the Armenian railway. The Armenian side paid \$ 200 000 to buy the license of the program. This is the case when an IT project accomplished by Georgian IT professionals is successfully sold on the international market.

The program provides full registration of train tickets realization, moving between two countries. Moreover, the system enables passengers to easily book and purchase train tickets. With the use of the program passengers can choose desired travel date and destination,

check the availability of certain seats and buy tickets online. As a result of the bilateral agreement the program has been translated into Russian.

Representatives of "Georgian Railway" LLC have carried out monthly training to the personnel of Armenian railway concerning the use and work with the program.

On April, 9th, 2011 the Cooperation agreement between the Armenian and Georgian railways has been signed, on which, the parties have expressed readiness to cooperate on questions connected with transportations of passengers, rail transportation, improvements of an infrastructure, information interchange and on other questions concerning railway measures.

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MINISTRY OF JUSTICE OF GEORGIA

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