



WWW.MY.GOV.GE NEWSLETTER

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INSIDE THIS ISSUE YOU WILL READ

1 DATA EXCHANGE AGENCY HAS LAUNCHED A RENEWED UNIFIED PORTAL OF E-SERVICES (MY.GOV.GE)

2 TRAINING CYCLE WAS HELD ON PRACTICAL PURPOSES OF QUALIFIED TRUST SERVICE AND UNIFIED PORTAL OF ELECTRONIC SERVICES (MY.GOV.GE) FOR SERVANTS OF MUNICIPALITIES

3 "CYBER CLASS" - EDUCATIONAL COURSE FOR STUDENTS IN THE BASICS OF CYBERSECURITY

DATA EXCHANGE AGENCY HAS LAUNCHED A RENEWED UNIFIED PORTAL OF E-SERVICES (MY.GOV.GE)



LEPL Data Exchange Agency of the Ministry of Justice of Georgia has launched a renewed Unified portal of e-services (My.gov.ge). An active works on renewing the portal have been carried out over the last several months and today, customers are able to make the use of a new platform, which offers: New design; new e-

services for private and legal entities; Flexible navigation and improved security.

E-services available on the portal are grouped in relative categories (personal information; municipal services; business; permissions and licenses; co-finance; transport; social services; property; fines and utility payments), which makes it easy for the customer to select and make the use of desired one.

Portal users can electronically request information from public institutions and fill forms in order to make the use of various services and in case of need, use qualified electronic signature/stamp on them, send filled in forms electronically and get response in the same manner right on the portal.

If a user is an authorized representative of legal entity, he/she can use services specially designed for legal entities on behalf of respective organization.

The portal acts as a safe and reliable solution for bringing e-services closer to citizens, entrepreneurs, and government officials by creating (Continued on P. 2)



(Continued from P.1) a user-friendly ecosystem, which enables every single individual to make the use of real-world services online. And all this done in a customer-centric manner. With new technologies, which are actually used by the portal, we strive to enhance the quality of life by streamlining the process of making the use of e-services.

MY.GOV.GE is an online resource, which brings together various e-services from public and private organizations. These services are available 24/7 and can be received without leaving an office or residence from anywhere in the world.

MY.GOV.GE is designed in a simple and clean manner to help visitors find the information they need quickly and easily. The homepage presents as much relevant information as possible. Customers can find e-services according to subjects, i.e. personal information, family, healthcare, business, property etc. Along with citizen-oriented services, MY.GOV.GE has recently added a dedicated section intended solely for legal entities. The thematic range of available services is becoming even broader as new services are frequently being added to the portal.

There are two options available to log the portal in. 1. Registration through eID (or residence) cards and 2. Registration with a username and password (one time visit to PSH branches is required). Once logged into the system, the user does not have to repeat the log-in to access any of the other available services.

"Unified portal of e-services has been in operation since 2012, but to date, we have not seen such a broad-scale and comprehensive renewal of the platform. Based on the surveys, we have defined those changes our customers were requesting and proceeded our works according to their needs. Today we have an absolutely new design and functional part of the portal. E-services currently available at My.gov.ge are the ones required by our customers – individuals or legal entities – on a daily basis. It is worth noting that in a renewed version, there are a lot of new services specifically intended for business, among them we have services, which are considered as a part of so called "Business House" project. The development of the portal does not stop at this milestone and it will continue in the future in the form of adding and integrating new e-services." – **Nikoloz Gagnidze**, Chairman of LEPL Data Exchange Agency of the Ministry of Justice of Georgia.

As for today, there are 300 e-services and 80 utility online payment options available at My.gov.ge.

TRAINING CYCLE WAS HELD ON PRACTICAL PURPOSES OF QUALIFIED TRUST SERVICE AND UNIFIED PORTAL OF ELECTRONIC SERVICES (MY.GOV.GE) FOR SERVANTS OF MUNICIPALITIES



Representatives of LEPL Data Exchange Agency and LEPL Public Service Development Agency of the Ministry of Justice of Georgia held a training cycle in all municipalities of Georgia. The training was intended for local self-government as well as for executive and legislative bodies and representatives of state trustees – governors' administrations. Training was focused on practical usage of unified portal of e-services (My.gov.ge) and qualified trust services. Trainings were held in 8 cities (Tbilisi, Rustavi, Telavi, Borjomi, Zugdidi, Kutaisi, Ozurgeti, and Batumi) from September 11 to September 21st.

The training course aimed at providing information to the representatives of local self-government bodies on the law of "Electronic Document and Electronic Trust Services", qualified electronic signature/stamp and practical aspects of the use of electronic services available on unified portal of electronic services (Continued on P.3).

(Continued from P. 2) "It is noteworthy that the implementation of the mentioned legislative obligations requires some preparation from the public sector, which implies the need of technical support, proper awareness of the field and relevant competence of persons employed in public sector. To achieve this, time and relevant efforts, also coordinated management from public agencies are required. The purpose of the training cycle is to support the implementation of the law enforcement process by the administrative authorities.

In addition, Data Exchange Agency has recently released an updated version of the unified portal of electronic services (My.gov.ge), which unites many services, where the usage of electronic signature/stamp is required. We introduced the functionalities and details of practical usage of the system to the training participants." - said **Nikoloz Gagnidze**, chairman of LEPL Data Exchange Agency of the Ministry of Justice of Georgia.

On April 21st 2017, the Law of Georgia on electronic document and electronic trust services was adopted, which defines the legal basis for the use of electronic document, electronic signature and electronic trust services. The above-mentioned law provides innovations in the Georgian legal space, namely, a qualified electronic signature is equaled to physical signature and is considered admissible in the administrative and judicial proceedings. Rejecting the electronic document is only possible in exceptional and private cases.



"CYBER CLASS" – EDUCATIONAL COURSE FOR STUDENTS IN THE BASICS OF CYBERSECURITY

Computer Emergency Response Team - CERT.GOV.GE of Data Exchange Agency of the Ministry of Justice of Georgia once again invites talented young professional specialists to learn the basics of cyber security, also to share the acquired knowledge by the agency in this direction.

The project "cyber class" gives students the opportunity to acquire both theoretical and practical skills free of charge in the following disciplines: information system collection, penetration testing, malicious code analysis, the so-called "Pcap" and log file analysis, information security fundamentals.

In order to pass the course, students should have a basic knowledge of the following areas: networking, cryptography and web development (Continued on P. 4).

მონაცემთა ბაზვლის საბაზისო "კიბერკლასის" პროექტის ფარგლებში მსმენელთა შორები ნაკადის მიღებას იწყებთ!

"კიბერკლასი"
კიბერუსაფრთხოების საფუძვლების უფასო სასწავლო კურსი სტუდენტებისთვის

19 თებერვალი - 30 ნოვემბერი

ბანახსადების მიღების ბოლო ვადა:
3 თებერვალი, 2018 (კონსი უფასო)

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CERT.GOV.GE
საინფორმაციო უსაფრთხოების სააგენტო

(Continued from P. 3) The full course includes 7 training weeks. A week provides 2-3 hour session. Each lecture will include a special laboratory work with theoretical material. The manual guides and practical exercises will be prepared for the course ., as well as according to specific a topic ,a number of experts and specialists will be invited to conduct the workshops.

Each lecture will be held on the following plan:

Presentation and pre-planned theme discussion;

- Discussions around the laboratory work and review of the presentations prepared by the students;
- Giving materials of pre-defined topic;
- Giving an explanation of laboratory work and giving a task.

It is one of DEAs priorities to educate and master the young generation. That's why we decided to start a new project, called "cyber class", which aims to give the students a chance to expand their knowledge in the area of cyber security at no cost. In today's conditions it is very important to achieve and maintain a high level of cyber security, which of course needs the qualified specialists, who have the appropriate skills and knowledge. This is a unique opportunity for young people who are interested in this direction, to acquire basic knowledge in cyber security grounds.

The course will be held from October 19 till November 30.

Interested individuals are asked to send their CV electronically no later than October 3, 2018 at the following address: cyberclass@dea.gov.ge

Computer Emergency Response Team CERT.GOV.GE T: 291 51 40; FB Page: <https://www.facebook.com/certgovge>

VISIT OUR WEB SITES
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MINISTRY OF JUSTICE OF GEORGIA

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